

HandyMan24 Cookie Policy

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The Polish version of this document is legally binding. This translation is here to help you understand it. [Polish version](#)

In short

The Platform stores on your device only what is needed to log in, pay securely or keep settings you have chosen yourself. **We do not use third-party advertising, tracking or analytics cookies** (e.g. Google Analytics or Meta Pixel). That is why we do not show a consent window – there is nothing to ask about. If this changes, we will ask for your consent first, and until then such tools will not be switched on.

What cookies and similar technologies are

A cookie is a small text file that a website stores in the browser. Browser storage (localStorage) and app storage on a phone work in a similar way. Under Article 399 of the Electronic Communications Law, no consent is needed when storage is strictly necessary to provide a service you have asked for. We use only such storage.

What we store on app.handyman24.eu

Name	Type	Purpose	How long	Stored by
__Secure-hm24.session_token (on test sites without the __Secure-prefix)	cookie	keeps you logged in	30 days from last use; removed when you log out	us
hm24_device	cookie	recognises the device you log in from, so we can warn you about a login from a new device (“This wasn’t me”)	up to 400 days	us

Name	Type	Purpose	How long	Stored by
NEXT_LOCALE	cookie	remembers the language you chose	until the browser is closed	us
hm24-theme	browser storage	remembers the chosen theme (light or dark)	until you delete it	us
hm24.guestOrderDraft	browser storage	keeps a draft Job before you log in, so nothing is lost	until the draft is published or deleted	us
hm24.translation.original-only	browser storage	remembers that you prefer to see text without translation	until you delete it	us
hm24.pwa.*	browser storage	remembers whether and when we offered to install the app on your home screen, so we do not ask again	until you delete it	us
__stripe_mid , __stripe_sid	cookie	only on the top-up page: fraud prevention for payments	1 year / 30 minutes	Stripe
__cf_bm , cf_clearance	cookie	protection against bots and attacks; may appear when our protection provider checks traffic	30 minutes / up to 1 year	Cloudflare

The “are you human” check (Cloudflare Turnstile) appears at registration, login, SMS code request and Job publication. According to Cloudflare, Turnstile does not store tracking cookies; it reads browser signals only to tell a human from a bot.

The website font is served from our own servers, without a connection to Google.

Mobile app

The app stores on the phone: the login token (in the system's encrypted storage), the chosen language, the "Reduce motion" setting and a draft Job. If you allow notifications, the phone passes us an identifier for delivering them (Apple or Google). You can withdraw consent to notifications in your phone settings.

How to delete or block

You can delete cookies and site storage in your browser settings. Remember that after you delete the session cookie you will be logged out, and blocking strictly necessary cookies will make logging in and payment impossible.

Statistics

We calculate Platform usage statistics on our own servers, based on what happens in your session anyway – without additional cookies, without device identifiers and without browser fingerprinting. Details in the [Privacy Policy \(https://www.handyman24.eu/en/polityka-prywatnosci-3/\)](https://www.handyman24.eu/en/polityka-prywatnosci-3/), section 3.

Contact

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