

Artificial intelligence in HandyMan24

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The Polish version of this document is legally binding. This translation is here to help you understand it. [Polish version](#)

We use artificial intelligence models (provider: Anthropic, Claude model) for a few specific tasks. There is one rule: **the model suggests or flags something, and a human or a simple rule decides.**

Where it is used

Task	What the model does	What you see
Translation	translates the Job description, the comment on an Offer and messages into the recipient's language	the translation is marked, and the original is always shown next to it; if they differ, the original is binding
Job description assistant	asks for details and suggests which work from the catalogue to choose and how to describe the Job	the assistant introduces itself as AI; it does not publish anything by itself – you approve the content
Detection of contact details	flags phone numbers, e-mails and messenger names in the text, which we hide until a Professional is chosen	you see a marker in place of the hidden fragment; you can challenge it
Detection of special categories of data	flags information, e.g. about health or religion, which we remove before the text is saved	you see a notice that part of the text was not saved

What AI does not do

- it does not rate Professionals and does not set the order of Offers or Jobs;
- it does not assign jobs;
- it does not decide on restricting or blocking an account;

- it does not verify identity and does not compare faces with documents.

Your data

The model receives only what the given task requires: the text to be translated or checked, and in the assistant – your messages, photos and the Job address. We do not send the name, e-mail or phone from your account. The provider does not use this data to train models. It deletes it automatically within 30 days. It keeps longer, for up to 2 years, only the requests that its security systems have flagged as violating the usage policy of the service. The provider operates in the USA – the grounds for the transfer are described in the [Privacy Policy](https://www.handyman24.eu/en/polityka-prywatnosci-3/) (<https://www.handyman24.eu/en/polityka-prywatnosci-3/>), section 7.

When AI makes a mistake

A translation may be inaccurate – if in doubt, ask the other party. Report wrongly hidden text through “Help”, and a staff member will check it.